

INSIDE THE FRONT DOOR



YOUR SUPPORT HELPED MARY OVERCOME HOMELESSNESS

Today, because of you, she is a **Certified Recovery Coach** helping others with stories similar to her own.

Mary hit rock bottom. She suffered from a substance misuse disorder complicated by extensive medical issues and was sleeping at a local shelter. That's where she heard about the Front Door Agency. Together, Mary and one of our Housing Stability case managers developed a plan to

gradually work toward self-sufficiency. Through our Rapid Re-Housing Program, Mary secured permanent housing at a home for women that was conducive to her new, sober lifestyle. Her case manager helped her put additional supports in place to stabilize her life and begin building a better future for herself. Gradually, she became self-sufficient again.

Mary's experience with the Front Door Agency inspired her to become a Certified Recovery Coach. Today, she is employed at a local agency where she works with individuals facing challenges similar to hers. She has maintained her sobriety and is proud to serve the community that helped her when she needed it most. Your ongoing support of the Front Door Agency contributed directly to Mary's success, and the success of others just like her in Greater Nashua. Thank you!



Maryse Wirbal, CEO

Happy Fall! As many settle into new back-to-school routines (whatever that looks like!), our staff is working hard to meet Greater Nashua's changing needs. This includes helping the increasing number of our neighbors who have been economically affected by the COVID-19

pandemic. According to a recent report by the New Hampshire Fiscal Policy Institute, 47% of renters in New Hampshire were already considered "cost burdened" before the pandemic because they spend more than 30% of their income on rent. This leaves little to split between utilities, food, clothing, childcare, car payments, medical expenses, etc. With many of our neighbors currently unemployed or working reduced hours, those who were struggling to make ends meet are now unable to do so.

In short, our services are needed now, more than ever. With your help, we are able to offer assistance with most housing-related costs to prevent utility disconnection and eviction. And our case managers work 1:1 with every family we serve to guide them toward self-sufficiency.

That's why 91% of families that received assistance with back rent, utilities or a security deposit loan last year were able to maintain their housing and utilities.

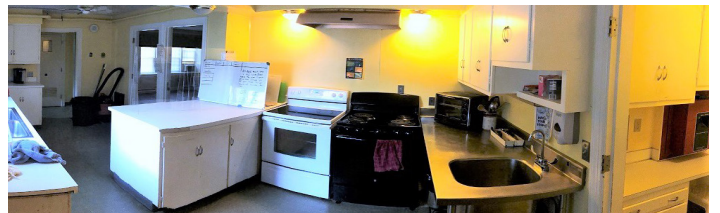
Positive outcomes like this are a result of your continued support of the Front Door Agency. Thank you for your generosity, and stay well!



RENOVATIONS ON CONCORD STREET

The Norwell Home houses up to eight homeless mothers and their children in Phase I (Stabilization) of our Transformational Housing Program. To ensure their safety and well-being during the COVID-19 pandemic and beyond, the building is undergoing these renovations:

- The shared kitchen (pictured below) will have two separate cooking areas and the dining room will be expanded to allow social distancing between families during meal times.
- Two separate shower stalls will be added to one of the bathrooms to reduce wait times and crowding during common bathroom hours.
- A current suite will be turned into an "isolation suite" for any families that are exposed to COVID-19 who must self-quarantine.
- The HVAC system in the building will be converted from radiant electric heat to a VRF system. An ERV air ventilation/purification system will be installed and our electric hot water will be converted to natural gas.



These changes are made possible by generous funding from the Governor's Office for Emergency Relief and Recovery Shelter Modification Grant, Franklin Savings Bank, the Cogswell Benevolent Trust, the McIninch Foundation and the von Weber Trust. A big thank you to Schroeder Construction and Pinnacle Rock Mechanical Services who are working hard to complete the renovation by the end of 2020!

GIVE BACK AND GET INVOLVED!

2020 Holiday Program

Last year, you helped us provide warm clothing, toys and food to 756 local children in need. Can they count on you again this year?

Scan the QR code with your cell phone camera for more information.



2021 Suite Sponsorships Available

By sponsoring our Transformational Housing facilities, your organization ensures that homeless families have a safe place to call home. Contact Sheree at sseigny@frontdooragency.org for more information.

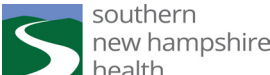
WELCOME TO THE TRANSFORMATIONAL HOUSING TEAM, CORAIMA!



The Front Door Agency is thrilled to welcome Coraima Perez, our new Transformational Housing Phase II Case Manager. In this role, Coraima will provide direction, support, and guidance to help young, single mothers further their education and job training on their journey toward self-sufficiency.

Coraima earned her Bachelor’s Degree in Psychology with a minor in Social Work from St. Anselm College in 2015. Her professional experience includes work with Southern New Hampshire Services, most recently with the Division for Children, Youth and Families. “I am excited to start my next chapter with the Front Door Agency as the Transformational Housing Phase II Program Manager,” she says. “I am excited to see the positive impact the agency has on the families and how they grow with positive support and encouragement!”

THANK YOU TO OUR GENEROUS PARTNERS FOR YOUR ONGOING SUPPORT!



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SPOTLIGHT: WHY I SUPPORT THE FRONT DOOR AGENCY

by Cindy Woessner, Front Desk Volunteer and Former Board Member



“I first became acquainted with the Front Door Agency when I participated in a Day of Caring in 2002. Shortly after, I was invited to join the Board of Directors where I served for 12 years. During my first few years as a Board member, I learned a lot about the Agency’s programs and the clients we helped. It inspired me to contribute even more as a Front Desk Volunteer. Little did I know that it would become such a meaningful part of my life in retirement.

For the first time, I feel like the work I’m doing and the money I contribute every year actually matters to real people in our community.”

UPDATE: COVID-19 Relief Efforts

The economic fallout of the COVID-19 pandemic has left many in Greater Nashua struggling to pay rent and utilities. According to the New Hampshire Fiscal Policy Institute, single mothers have been disproportionately impacted. We are currently offering aid to anyone in our community who needs assistance with housing-related costs, but **we need your help to meet the growing demand for our services. To make a gift of any amount, scan the QR code with your cell phone camera.**



UDATING YOUR WILL OR ESTATE? PAVE THE WAY FOR FUTURE GENERATIONS!

By making a legacy gift through the Front Door Agency’s Legacy Society, your generosity and foresight will transform the lives of families in our community for generations to come. To learn more, contact nennis@frontdooragency.org.