

I *nvolve*

N *avigate*

V *alue*

E *ducate*

S *trengthen*

T *ransform*

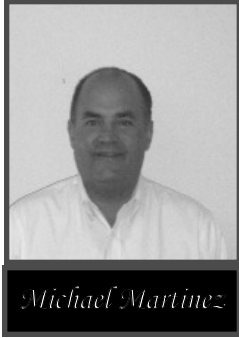


IN OUR COMMUNITIES

NASHUA PASTORAL CARE CENTER
2010 ANNUAL REPORT



Letter from the President



THIS PAST YEAR, LIKE THE YEAR BEFORE, HAS BEEN A CHALLENGE FOR MANY. THE CARE CENTER HAS WORKED DILIGENTLY TO MAINTAIN THEIR LEVEL OF SERVICE TO THE CLIENTS THROUGH INCREASED EFFORTS WITH ALL REVENUE GENERATING ACTIVITIES, INCLUDING THEIR THREE WELL-KNOWN FUNDRAISING EVENTS - PENNY PICKERS, THE GOURMET FESTIVAL & AUCTION, AND THE ANNUAL GOLF TOURNAMENT. THESE SUCCESSFUL EVENTS, ALONG WITH SUPPORT FROM OUR MANY CONSTITUENCIES, HELPED TO MAKE IT A GOOD YEAR. JUST OVER 3,800 INDIVIDUALS WERE SERVED THROUGH THE FOUR CORE PROGRAMS OF THE CARE CENTER.

IN ORDER TO CONTINUE TO GROW AND DEVELOP THE AGENCY, THE CARE CENTER IS STREAMLINING ITS ORGANIZATIONAL STRUCTURE TO STAY COMPETITIVE. BOTH THE BOARD OF DIRECTORS AND THE STAFF ARE COMMITTED TO MAKING THE AGENCY RUN AS EFFICIENTLY AS POSSIBLE AS THEY TAKE ADVANTAGE OF THE DIFFERENT REVENUE SOURCES THAT ARE AVAILABLE. IN THIS CHALLENGING CLIMATE, MARYSE WIRBAL AND HER STAFF HAVE BEEN WORKING DILIGENTLY TO RESEARCH NEW GRANT OPPORTUNITIES, AS THE GRANTS ARE AN ESSENTIAL PART OF THE CENTER'S ABILITY TO SERVICE THE MANY NEEDY FAMILIES IN THE GREATER NASHUA AREA. HOWEVER, THE MOST IMPORTANT RESOURCE FOR THE CARE CENTER IS THE LOCAL PEOPLE AND THE BUSINESSES THAT SUPPORT THE AGENCY. WITHOUT YOUR HELP, THE CARE CENTER COULD NOT PROVIDE THE LEVEL OF SERVICE THAT IT DOES. THANK YOU FOR YOUR CONTINUED SUPPORT TO THE CENTER. I WOULD ALSO LIKE TO THANK OUR CORPORATE PARTNERS BAE SYSTEMS AND CITYSIDE MANAGEMENT FOR THEIR GENEROUS CONTRIBUTIONS.

OVER THE LAST YEAR I HAVE HAD THE OPPORTUNITY TO WORK WITH A NUMBER OF DEDICATED AND COMMITTED BOARD MEMBERS, STAFF, AND VOLUNTEERS. WITHOUT THEM THE CARE CENTER COULD NOT HAVE ACCOMPLISHED ITS GOALS TO SERVE AS MANY DISADVANTAGED FAMILIES IN THE AREA AS POSSIBLE. THANK YOU FOR YOUR SERVICE. IN PARTICULAR, I WOULD LIKE TO ACKNOWLEDGE AND THANK THE BOARD MEMBERS WHO WILL BE LEAVING THIS YEAR: MICHAEL BERNIER, LISA LAW, CORINE MURPHY, JENNIFER SCHICK, DONNA COLLINS, AND RICK PHILLIPS.

AS MY POSITION AS THE PRESIDENT OF THE BOARD COMES TO AN END, I KNOW THE CARE CENTER WILL CONTINUE TO FLOURISH BECAUSE OF THE DEDICATION OF THE BOARD, STAFF, AND THE GENEROSITY FROM THE GREATER NASHUA COMMUNITY. THANK YOU FOR ALLOWING ME TO SERVE AS PRESIDENT, AND I WISH THE CARE CENTER CONTINUED SUCCESS.

THANK YOU,



MICHAEL MARTINEZ
CITYSIDE MANAGEMENT

CEO's Address

AS I REFLECT UPON THIS LAST FISCAL YEAR, I REALIZE THE UNIQUE ROLE THAT THE CARE CENTER PLAYS IN THIS COMMUNITY. WE ARE A SAFETY NET FOR THOSE WHO MIGHT OTHERWISE SLIP THROUGH THE CRACKS. GUIDING OUR PROGRAMS AND SERVICES IS OUR MISSION - TO OFFER SUPPORT AND PROVIDE SERVICES TO ASSIST INDIVIDUALS AND FAMILIES TRANSITION FROM CRISIS TO SELF-SUFFICIENCY. THE NATURE OF THE "CRISIS" HAS CHANGED A BIT OVER THE LAST FEW YEARS AS THE ECONOMY HAS CHANGED. WE CONTINUE TO MEET INDIVIDUALS WHO HAVE DEPLETED THEIR SAVINGS AND WHO HAVE BEEN FORCED TO ACCESS SERVICES FOR THE FIRST TIME. ALTHOUGH NEW HAMPSHIRE HAS FARED BETTER THAN THE REST OF THE COUNTRY, WE STILL HAVE BEEN HIT HARD WITH HIGHER THAN USUAL UNEMPLOYMENT AND HIGH HOUSING COSTS. WE HAVE SEEN A SIGNIFICANT INCREASE IN THE REQUESTS BY TWO-PARENT FAMILIES IN NEED OF ASSISTANCE WITH RENT, UTILITIES, SECURITY DEPOSITS, AND TRANSPORTATION. OUR 2009 HOLIDAY/SANTA PROGRAM RECEIVED A RECORD NUMBER OF QUALIFIED APPLICANTS, AND OUR TRANSITIONAL HOUSING PROGRAM HELD A WAITING LIST FOR SEVERAL MONTHS.

WHILE THE DEMAND FOR OUR SERVICES ROSE, THE AGENCY RECEIVED REDUCTIONS IN FUNDING AND PHILANTHROPIC SUPPORT, AS WOULD BE EXPECTED. I AM PLEASED TO REPORT, HOWEVER, THAT DUE TO THE FORESIGHT OF OUR BOARD SEVERAL YEARS AGO, WE SUCCESSFULLY COMPLETED AN ENDOWMENT CAMPAIGN. FOR THE FIRST TIME WE WERE ABLE TO UTILIZE THE INTEREST AND GROWTH OF THIS FUND TO MAINTAIN THE SAME LEVEL OF SERVICE TO THOSE IN NEED. AS I WRITE THIS, I DO SEE SIGNS OF ECONOMIC GROWTH AND ANTICIPATE IT WILL BE A FEW MORE YEARS BEFORE A SENSE OF SECURITY IS RESTORED FOR MANY. UNTIL SUCH TIME, THE NPCC WILL MAINTAIN ITS VIBRANCY AND BE PRESENT TO SERVE AS THAT SAFETY NET AND PROVIDE SOLUTIONS TO CHANGE LIVES.

I WOULD LIKE TO PERSONALLY THANK MY BOARD FOR THEIR CONSTANT SUPPORT AND GUIDANCE, AS WELL AS THE ENTIRE STAFF OF THE CENTER. THEIR DEDICATION, COMPASSION, AND PROFESSIONALISM NEVER CEASE TO AMAZE ME. WE LOST A GREAT EMPLOYEE THIS PAST YEAR, KIM RODRIGUES, WHO RELOCATED TO ATLANTA. SHE SERVED AS OUR DIRECTOR OF BUSINESS OPERATIONS FOR OVER 11 YEARS, AND I CANNOT THANK HER ENOUGH FOR ALL OF THOSE YEARS OF SERVICE.

IN CLOSING, I WISH TO THANK THE COMMUNITY FOR ITS SUPPORT AND FOR THE WONDERFUL PARTNERSHIPS THE CARE CENTER HAS WITH ALL OF YOU. I AM VERY OPTIMISTIC FOR THE COMING YEAR AND LOOK FORWARD TO THE CARE CENTER CREATING ITS NEXT STRATEGIC PLAN AND INCREASING ITS HOUSING STOCK TO SERVE MORE FAMILIES IN TRANSITION.



Maryse Wirbal

SINCERELY,

A handwritten signature in cursive script that reads "Maryse Wirbal".

MARYSE WIRBAL
CHIEF EXECUTIVE OFFICER



Involve . . . to draw in as a participant

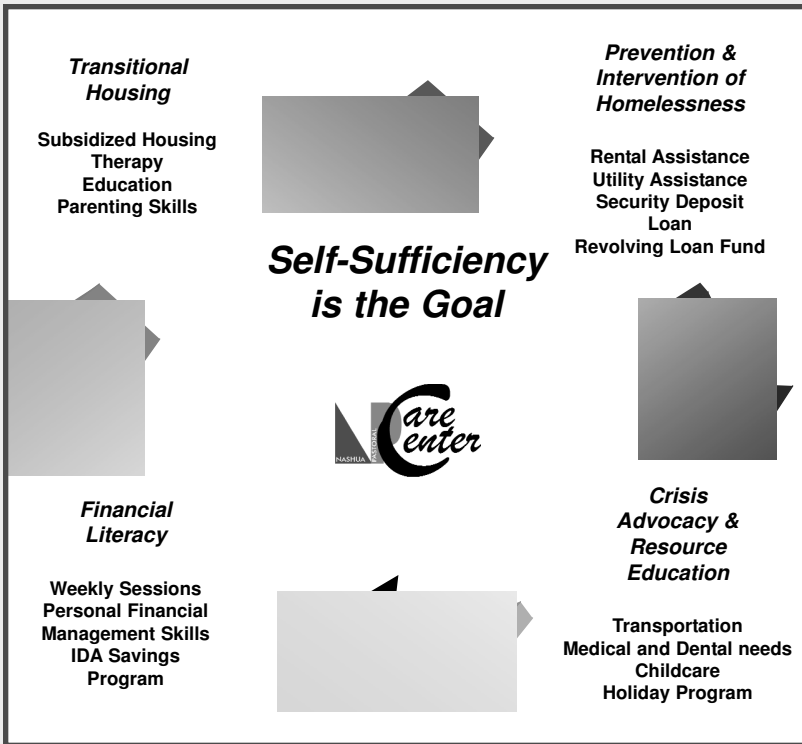
“Tell me and I’ll forget; show me and I may remember, involve me and I’ll understand”

OUR CLIENTS ARE ACTIVELY **INVOLVED** IN ORDER TO ACHIEVE SUCCESS MOVING TOWARD SELF-SUFFICIENCY. THAT MEANS INVOLVEMENT ON THE PART OF:

- INDIVIDUAL AND/OR FAMILY
- CARE CENTER STAFF
- BOARD OF DIRECTORS
- CARE CENTER PROGRAMS AND RESOURCES
- COMMUNITY SUPPORT

OUR PROGRAMS WORK TOGETHER TO PROMOTE OUR MISSION TO OFFER SUPPORT AND PROVIDE SERVICES TO ASSIST INDIVIDUALS AND FAMILIES TRANSITION FROM CRISIS TO SELF-SUFFICIENCY. THE DIAGRAM BELOW LISTS THE CATEGORIES OF SERVICES THAT ARE PROVIDED THROUGH THESE FOUR CORE PROGRAMS. THROUGH OUR COLLABORATIVE EFFORTS, 3,801 INDIVIDUALS RECEIVED SERVICES LAST YEAR.

Our Four Core Programs Working Together



Navigate. . . to direct the course of

NAVIGATING THE SOCIAL SERVICE NETWORK CAN BE INTIMIDATING AND PROBLEMATIC FOR PEOPLE, ESPECIALLY IF THEY HAVE NEVER HAD TO SEEK OUTSIDE ASSISTANCE BEFORE. TYPICALLY FAMILIES FIRST CONTACT THEIR LOCAL OR STATE WELFARE OFFICES WHEN THEY ARE IN NEED; BUT OFTEN THESE FAMILIES ARE INELIGIBLE FOR FEDERAL OR STATE PROGRAMS BECAUSE THEIR PAST INCOME MAY BE JUST ABOVE THE INCOME GUIDELINE THRESHOLDS OR BECAUSE THEY OWN PROPERTY. THE CARE CENTER TAKES PRIDE IN THE FACT THAT IT DOES NOT HAVE STRINGENT INCOME GUIDELINES, BUT RATHER ASSESSES THE SITUATION AS A WHOLE, EXAMINES THE CRISIS AT HAND, AND WORKS WITH THE CLIENTS IN DEVELOPING A PLAN OF ACTION WITH THE GOAL OF SELF-SUFFICIENCY. WE ARE ONE OF THE VERY FEW PLACES THAT WILL ACTUALLY HELP WITH BACK RENT OR OVERDUE MORTGAGE PAYMENTS THAT HAVE ACCRUED AS THE RESULT OF A CRISIS.



Families residing in our Transitional Housing Program

Transitional Housing Program

"I want to thank you all from the bottom of my heart for all that you have taught me and all the guidance you have given me. I will NEVER regret the decision I made to make the Norwell part of my life. I have learned and accomplished so much, and I honestly believe I couldn't have done it without you all. Please let all the other staff members know how much I respect them, care about them, and that I will never forget any of you."

~ Emily

OUR TRANSITIONAL HOUSING PROGRAM IS ONE OF THE MOST VITAL AND CENTRAL PROGRAMS OF THE CARE CENTER WHERE WE HELP OUR CLIENTS **NAVIGATE** THROUGH THE COMPLEX SYSTEM OF SOCIAL SERVICES. WE PROVIDE A COMPREHENSIVE PROGRAM FOR SINGLE HOMELESS MOTHERS AND THEIR CHILDREN THAT INCLUDES HOUSING STABILITY AND THE APPROPRIATE SUPPORT SERVICES TO ALTER THEIR LIVES AND ULTIMATELY REACH AND MAINTAIN SELF-SUFFICIENCY. IT IS HERE THAT WE HAVE THE OPPORTUNITY TO PERMANENTLY CHANGE LIVES FOR THE BETTER. WE WERE ABLE TO ASSIST 35 FAMILIES THROUGH THIS PROGRAM LAST YEAR.



"Efforts and courage are not enough without purpose and direction"

Value . . . to appreciate the importance of

“It is not hard to make decisions when you know what your values are”

ALONG WITH THE SERVICES PROVIDED THROUGH OUR FOUR CORE PROGRAMS, OUR CORE **VALUES** REFLECT A BELIEF IN:

- **DIGNITY**
- **RESPECT**
- **COMPASSION**
- **EDUCATION**
- **INTEGRITY**



EACH OF THESE **VALUES** IS REFLECTED IN THE WAY EVERY INDIVIDUAL WHO VISITS THE AGENCY IS TREATED.

THE CARE CENTER PRIDES ITSELF ON OUR POLICY OF LISTENING TO THOSE IN NEED AND MAKING OUR BEST EFFORT TO ASSIST BY OFFERING SERVICES THROUGH OUR PROGRAMS AND ADVOCATING FOR OUR CLIENTS WITHIN THE NON-PROFIT COMMUNITY UTILIZING OUR STRONG COLLABORATIVE RELATIONSHIPS. WE KNOW AND **VALUE** THE IMPORTANCE OF FAMILY, FRIENDS, AND A STRONG SUPPORT SYSTEM WHILE STRUGGLING TO WORK THROUGH THE ISSUES RESULTING FROM THE CRISIS AT HAND.

WE **VALUE** THE IMPORTANCE OF HAVING A PLACE TO CALL HOME; AND THROUGH OUR P & I PROGRAM, WE PROVIDE INTEREST FREE SECURITY DEPOSIT LOANS THAT ENABLE OUR CLIENTS TO SECURE THAT HOME.



Crisis Advocacy & Resource Education Program

'When my car broke down, I didn't know how I was going to get to work. Things were so tight that I was having trouble making ends meet. The Care Center was able to help me with the car repair and also helped us with food, which was desperately needed at that time. It is nice to know that there is a place in the community that can help with the basics.

Educate . . . to give instruction to

WE BELIEVE THAT THROUGH **EDUCATION**, EACH PERSON CAN GROW AND SUCCEED. IT IS THE PATH TO SUSTAINABLE SELF-SUFFICIENCY.

OUR **FINANCIAL LITERACY PROGRAM** IS AN **EDUCATIONAL** OPPORTUNITY, OFFERED FREE TO THE GENERAL PUBLIC TWICE A YEAR. THE FOCUS IS ON TEACHING OUR CLIENTS HOW TO MANAGE THEIR PERSONAL FINANCES AND UNDERSTAND THE IMPORTANCE OF SETTING GOALS AND SAVING. ALTHOUGH THIS TYPE OF SKILL MAY SEEM BASIC TO SOME, IT HAS BEEN OUR EXPERIENCE THAT MANY OF THE INDIVIDUALS WE WORK WITH SEEKING ASSISTANCE ARE IN NEED OF IT. THE CARE CENTER USES THE EXPERTISE OF THE LOCAL FINANCIAL COMMUNITY TO DELIVER THE CURRICULUM. WE COLLABORATE WITH OTHER NON PROFITS IN MAKING IT AVAILABLE TO THEIR CONSTITUENTS.

OUR **TRANSITIONAL HOUSING PROGRAM** HAS A MANDATED **EDUCATIONAL** COMPONENT TO IT, WHICH MAKES THE PROGRAM UNIQUE. OUR MOTHERS MUST BE ENROLLED IN SOME TYPE OF EDUCATIONAL OR JOB TRAINING PROGRAM THAT WILL PROVIDE THE SKILLS THAT WILL ENABLE THEM TO EVENTUALLY EARN AN INCOME THAT WILL PROVIDE FOR THEIR FAMILY OVER THE LONG TERM. **MORGAN OBTAINED HER CNA DURING THE YEAR AND IS NOW ENROLLED IN THE NURSING PROGRAM AT ST. JOSEPH HOSPITAL. BRITTANY FINISHED UP HER ASSOCIATE'S DEGREE IN CRIMINAL JUSTICE AND IS PLANNING TO PURSUE HER BACHELOR'S DEGREE.**

WE ENGAGE OUR CLIENTS IN **BUDGETING** AT EACH INTERVIEW WITHIN ALL OF OUR PROGRAMS. **EDUCATING** OUR CLIENTS ON BENEFICIAL ALTERNATIVES TO SPENDING CHOICES IS CONSISTENTLY DONE.

Financial Literacy Program

"This class was extremely helpful for me. I learned things that I didn't know before about different resources available. Since taking this class I have been budgeting my money more wisely and not spending so much on things I don't really need. I really enjoyed this class very much over all, and I would take another class like this in the future.



"Education is a human right with immense power to transform"

Contributors

The Care Center wishes to thank those who have given their time and resources throughout the year. The list below includes those who donated at a \$500 level and above. We apologize for anyone inadvertently omitted.

“Gratitude is the best attitude”

106.3 FRANK FM
AGR FOODMART, INC.
MS. LEE ALLISON
ALLSTATE FOUNDATION
MR. AND MRS. DAVID ALMEDA
AMHERST JR. WOMEN'S CLUB
ANRIK IRRIGATION
APPLE THERAPY SERVICES
BAE SYSTEMS
BARKER FOUNDATION
MS. SUE BEAUBIEN
MS. EILEEN BECKHARDT AND
MR. BEN FREEDMAN
BELLWETHER COMMUNITY CREDIT
UNION
MR. AND MRS. PETER BENNETT
BIGELOW CHIROPRACTIC CENTER
MR. AND MRS. RICHARD BINDER
MR. JOHN BIZIOS
MR. AND MRS. THOMAS BOUCHER
DR. AND MRS. DANIEL BOUVIER
MR. AND MRS. STEPHEN BROWN
BUILT RIGHT NETWORKS, LLC
MR. AND MRS. JOHN CARLISLE
CELEBRATIONS DISTINCTIVE
CATERING
MR. AND MRS. PETER CHALONER
MR. AND MRS. JOHN CHASE
CHECKERS RESTAURANT, ALVIRNE HS
CHRISTIAN PARTY RENTAL
MR. AND MRS. DAVID CHRISTIANSEN
CHURCH WORLD SERVICE
CHURCH OF THE GOOD SHEPHERD
CITY OF NASHUA
CITYSIDE MANAGEMENT
CITIZENS BANK FOUNDATION
MR. AND MRS. MARK CLEVELAND
THE COMMON MAN OF MERRIMACK
MR. PETER COLLINS
COLLINS FLOWERS
MR. AND MRS. JAY CONNOR
DR. AND MRS. MARK CONSTANTIAN
CONWAY ARENA
MR. AND MRS. WILLIAM CONWAY
CORRIVEAU INSURANCE
MR. MATTHEW COYLE
CREATIVE CAKES BY DEBBY
THE COZY TEACART
DARTMOUTH HITCHCOCK
ATTORNEYS JEFF AND BETH DAVIS
DELL FOUNDATION
MR. AND MRS. DAN DELLA CAMERA
EATON & BERUBE INSURANCE
EDWARDS JONES INVESTMENTS,
FRANK VUMBACO
MR. ROGER DUHAMEL
THE FIRST CHURCH
FIRST COLEBROOK BANK
MR. AND MRS. BURNS FISHER
FODY'S GREAT AMERICAN TAVERN
MR. AND MRS. RANDY FORGAARD
G.M. ROTH DESIGN AND REMODEL
ARTHUR GETZ CHARITABLE
FOUNDATION
MR. AND MRS. MICHAEL GONZALES
GOOD VIBRATIONS ENTERTAINMENT
MR. LEO GOULD
GREENHOUSE CAFE CATERING
MR. JOHN GRIFFITH
HAMPSHIRE FIRST BANK
HANNAFORD NASHUA
HANNOUSH JEWELERS
HARVARD PILGRIM HEALTH CARE
FOUNDATION
MR. AND MRS. ROBERT HAYES
MR. AND MRS. JAMES HEALY
DR. AND MRS. ROBERT HEAPS
MR. DAVID HEATH
HEWLETT PACKARD CHARITABLE
GIVING PROGRAM
HILLSBOROUGH COUNTY INCENTIVE
GRANT
HOLLIS BROOKLINE ROTARY CLUB
IDEAL CONCRETE BLOCK
IMMACULATE CONCEPTION CHURCH
IMPACT SCIENCE & TECHNOLOGY, INC.
MR. AND MRS. THOMAS JAMES

Contributors

KAL VIN CONSTRUCTION
MR. AND MRS. CURTIS KING
KING DAVID COFFEE ROASTERS
MR. AND MRS. MARK KNIGHTS
DR. AND MRS. RONALD KRAUS
KRIPALU CENTER FOR YOGA &
HEALTH
LAMBERT & ASSOCIATES
MR. AND MRS. GARY LAMBERT
MR. AND MRS. RAY LAMBERT
MR. AND MRS. BRIAN LAW
LAW WAREHOUSES, INC.
MR. AND MRS. ANDY LEE
THE AGNES M. LINDSAY TRUST
MR. HANK MANDEL
MR. AND MRS. MICHAEL MARTINEZ
MR. AND MRS. RAY MASSON
MR. AND MRS. DAVID MCCARTNEY
MR. T. J. MCCARTNEY
MR. AND MRS. WILLIAM MACINTRYE
MCNULTY & FOLEY CATERING
THE MEAT HOUSE OF BEDFORD
MERRIMACK COUNTY SAVINGS BANK
MS. SUSAN MEUSE
MICHAEL TIMOTHY'S/SURF/
BUCKLEY'S
MILLIPORE
MORIN'S LANDSCAPING
MR. AND MRS. JOHN MURPHY
THE NASHUA BANK
NASHUA COMMUNITY COLLEGE
NASHUA COUNTRY CLUB
MR. AND MRS. SCOTT NEEDHAM
NEW HAMPSHIRE CHARITABLE
FOUNDATION
NEW HAMPSHIRE FISHER CATS
NEW HAMPSHIRE ORTHOPAEDIC
CENTER
THE REV. DR. AND MRS. ROBERT
ODIERNA
P. M. MACKAY GROUP
PENNICHUCK WATER WORKS
PEOPLE'S UNITED COMMUNITY
FOUNDATION
PERSIAN RUG GALLERY
MR. AND MRS. MARK PIEKARSKI
PINE STATE BEVERAGE COMPANY
MR. BILL POCKL
MRS. CARRIE POOLE
RBC WEALTH MANAGEMENT
RAPID SHEET METAL, INC.
MR. AND MRS. JOHN RICHARDSON
RIVER CARD ROOM
ROTARY CLUB OF NASHUA
ROTARY CLUB OF NASHUA WEST
SAFFRON BISTRO
SCONTSAS FINE JEWELRY &
HOME DECOR
MR. AND MRS. ROBERT SHAW
SODEXO
SPLASH BY MASI
SOVEREIGN BANK
ST. JOSEPH HOSPITAL
MRS. PRISCILLA ST. LAURENT
ST. MARY'S BANK
SCENIC LANDSCAPE SERVICES
MR. AND MRS. JEFFREY SHANAHAN
SOUTHWEST AIRLINES
MS. SALLY STALKER
STATE OF NEW HAMPSHIRE,
DIVISION OF HOMELESS &
HOUSING SERVICES
SWAN CHOCOLATES
TD BANK FOUNDATION
THE TELEGRAPH
MS. DENISE THOMPSON
TIO JUAN'S MARGARITAS MEXICAN
RESTAURANT
TOWN OF HUDSON
TOWN OF MERRIMACK
TWO CHEFS ARE BETTER THAN ONE
CATERING
TRIANGLE CREDIT UNION
UNITED CHURCH OF CHRIST
UNITED WAY OF GREATER NASHUA
MR. FERN VACHON
MS. MISSY VANLOKEREN
VILLA BANCA
MR. AND MRS. FRANK VUMBACO
MR. GARY WARRINER
MR. AND MRS. PETER WEBB
MS. AMY WHEELER
WALT DISNEY WORLD
MR. GARY WINGATE
MR. AND MRS. MICHAEL WOESSNER
MR. AND MRS. WILLIAM WRIGHT
MR. AND MRS. TIM YEATON
YOU YOU JAPANESE BISTRO
MR. AND MRS. JOHN ZIEMBA
ZULU NYALA GROUP

"Gratitude is the best attitude"



“Failure will never overtake me if my determination to succeed is strong enough”

**Prevention & Intervention
of Homelessness
Program**

I was working in the construction field for many years, but there was just no work for me. I was not eligible for unemployment benefits and was just about to be evicted. Luckily I did get a job, but I wasn't going to get a paycheck for another few weeks. The Care Center was able to help me with my back rent so I did not lose my home. I cannot thank you enough!

OVER 40 PERCENT OF THE FAMILIES SEEN DURING THE LAST YEAR WERE ACCESSING SERVICES FOR THE VERY FIRST TIME. MANY OF THE SERVICES PROVIDED WERE FOR BASIC NECESSITIES—SHELTER, HEAT, FOOD, MEDICAL CARE, TRANSPORTATION, SUPPORTIVE SERVICES, AND EDUCATION. BEING ABLE TO PROVIDE SUCH BASIC NECESSITIES IS CRITICAL TO THE CORE WELL-BEING AND **STRENGTH** OF OUR FAMILIES AS THEY STRUGGLE TO OVERCOME THE HARDSHIPS THAT HAVE RESULTED FROM A CRISIS SUCH AS THE LOSS OF A JOB, INSURANCE BENEFITS, OR ANOTHER EVENT THAT CHANGED THE BALANCE OF FAMILY LIFE.

THE NASHUA PASTORAL CARE CENTER PROVIDES THE SETTING AND SERVICES TO ASSIST FAMILIES AS THEY DEAL WITH THE CRISIS. WE PROVIDE A HOST OF SERVICES THAT CAN DIRECTLY ASSIST, AS WELL AS PROVIDE OUR CLIENTS WITH EDUCATION ON OTHER COMMUNITY RESOURCES—QUITE OFTEN DIRECTLY ADVOCATING FOR THEM DURING THE INTERVIEW

PROCESS. WE STAY FOCUSED ON OUR MISSION TO PROMOTE SELF-SUFFICIENCY AND INCORPORATE EDUCATIONAL OPPORTUNITIES BOTH WITHIN AND OUTSIDE OF OUR AGENCY IN THE PROCESS.

EACH OF THE FAMILIES INVOLVED IN OUR TRANSITIONAL HOUSING PROGRAM PARTICIPATE IN INDIVIDUAL AND GROUP THERAPY THAT **STRENGTHENS** THEIR CORE BEING AND ELEVATES THEIR SELF-ESTEEM. THIS TRANSLATES TO MORE EFFECTIVE PARENTING SKILLS AND PROVIDING A STABLE, HEALTHY HOME LIFE FOR THEIR CHILDREN.

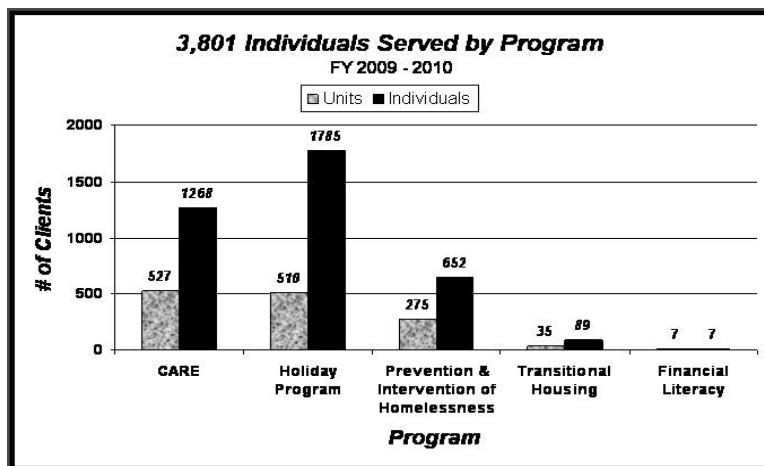
BY **STRENGTHENING** THE INDIVIDUALS AND FAMILIES WE SERVE THROUGH OUR PROGRAMS AND SERVICES, WE ARE **STRENGTHENING** THE COMMUNITY WITHIN WHICH WE ALL LIVE AND WORK. EVERYONE BENEFITS.



Transform . . . to change in structure or character

THE CARE CENTER **TRANSFORMS** LIVES EACH AND EVERY DAY. WHETHER IT BE PREVENTING AN EVICTION OR UTILITY SHUT OFF, FILLING A PRESCRIPTION THAT WOULD OTHERWISE GO UNFILLED, GETTING A FAMILY INTO PERMANENT HOUSING WITH A SECURITY DEPOSIT LOAN, OR ACCEPTING A YOUNG WOMAN AND HER CHILDREN INTO TRANSITIONAL HOUSING, WE **TRANSFORM** LIVES.

THE GRAPH BELOW INDICATES THE BREAKDOWN, BY PROGRAM, OF THE 3,801 INDIVIDUALS WHOSE LIVES WERE **TRANSFORMED** IN ONE WAY OR ANOTHER BECAUSE OF THE CARE CENTER.



“Personal transformation can and does have global effects”



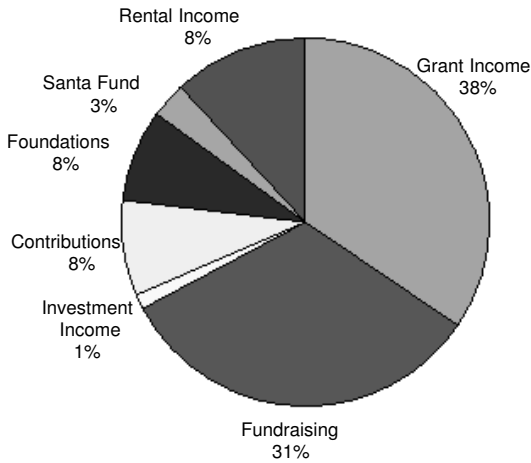
THE CARE CENTER HAS BEEN PROVIDING GIFTS AND FOOD TO FAMILIES AT CHRISTMAS SINCE ITS INCEPTION IN 1987. IN 1996 THE TELEGRAPH DESIGNATED THE CARE CENTER AS A RECIPIENT AND DISTRIBUTOR OF ITS “SANTA FUND” PROGRAM, AND THE HOLIDAY PROGRAM EXPANDED. EACH YEAR WE, ALONG WITH THE SALVATION

ARMY, QUALIFY AND SIGN UP ALL OF THE FAMILIES SEEKING ASSISTANCE AT CHRISTMAS TIME. EACH CHILD IS EITHER ADOPTED BY A MEMBER OF THE COMMUNITY OR SHOPPED FOR BY A VOLUNTEER.

LAST YEAR WAS A RECORD YEAR - 1,785 INDIVIDUALS RECEIVED GIFTS AND FOOD. THE LIVES OF THESE CHILDREN WERE **TRANSFORMED** IN A MAGICAL WAY ON CHRISTMAS MORNING.

Financial Statements

TOTAL REVENUE

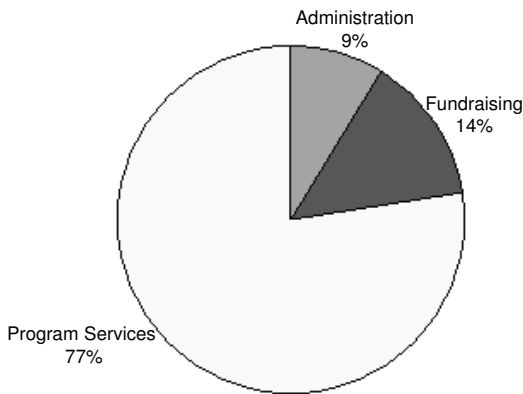


REVENUE

GRANT INCOME	\$ 313,134
FUNDRAISING	249,529
INVESTMENT INCOME	10,455
UNREALIZED GAIN ON INVESTMENTS	32,736
RENTAL INCOME	61,167
RELIGIOUS DONATIONS	44,955
INDIVIDUAL DONATIONS	26,765
FOUNDATION DONATIONS	80,900
SANTA FUND INCOME	33,750
CORPORATE DONATIONS	12,536
MISCELLANEOUS INCOME	250
CIVIC DONATIONS	5,695
IN-KIND DONATION-INTEREST	70,272
NET ASSETS RELEASED	<u>(7,704)</u>

TOTAL REVENUE \$ 942,144

TOTAL EXPENSES



EXPENSES

ADMINISTRATION	77,919
FUNDRAISING	133,285
PROGRAM SERVICES:	
TRANSITIONAL HOUSING	412,116
DIRECT SERVICES	<u>284,505</u>

TOTAL EXPENSES \$ 907,825

**CHANGE IN
NET ASSETS (34,319)**

Financial Statements

ASSETS

CURRENT ASSETS

CASH AND CASH EQUIVALENTS	\$	152,347
ENDOWMENT CASH		1,393
ENDOWMENT MARKETABLE SECURITIES		377,964
PROMISES TO GIVE		84,839
ENDOWMENT PROMISES TO GIVE		15,620
CLIENT RECEIVABLES - HHARLF, HSGP, RLF		186,304
STATE RECEIVABLES - HSGP		6,704
OTHER CLIENT RECEIVABLES		2,381
PREPAID EXPENSES		<u>6,356</u>
TOTAL CURRENT ASSETS		<u>833,907</u>

PROPERTY & EQUIPMENT

LAND, BUILDING & IMPROVEMENT		1,045,571
LEASEHOLD IMPROVEMENTS		52,691
EQUIPMENT AND FURNITURE		<u>79,119</u>
		1,177,381
LESS ACCUMULATED DEPRECIATION		<u>(458,565)</u>
TOTAL PROPERTY & EQUIPMENT		<u>718,816</u>

OTHER ASSETS

INVESTMENT IN EVOLUTION SPORTS RIVALS, LLC		22,325
CASH ESCROW		<u>35,031</u>
TOTAL OTHER ASSETS		57,356

TOTAL ASSETS \$ **1,610,079**

LIABILITIES & NET ASSETS

CURRENT LIABILITIES

NOTES PAYABLE, CURRENT PORTION		4,437
ACCOUNTS PAYABLE		15,901
SECURITY DEPOSITS		6,884
DEFERRED REVENUE		5,000
HHARLF & HSGP VOUCHERS OUTSTANDING		<u>229,114</u>
		<u>261,336</u>

NOTES PAYABLE, NET OF CURRENT PORTION 971,366

NET ASSETS

UNRESTRICTED		12,437
TEMPORARILY RESTRICTED		81,191
PERMANENTLY RESTRICTED		<u>283,749</u>
		<u>377,377</u>

TOTAL LIABILITIES & NET ASSETS \$ **1,610,079**



NPCC Fundraising Events



1992

THE FIRST PENNY DRIVE WAS HELD RAISING \$7,500. **\$35,000** WAS RAISED LAST YEAR WITH THE HELP OF OVER 500 COMMUNITY VOLUNTEERS.



1988

THE FIRST GOURMET



FESTIVAL WAS HELD RAISING \$6,000. LAST YEAR'S EVENT, WHICH HAS GROWN TO INCLUDE A SILENT AND LIVE AUCTION, RAISED **\$92,000**.



1990

THE FIRST ANNUAL GOLF TOURNAMENT WAS HELD RAISING \$5,000. THIS YEAR'S TOURNAMENT, HELD AT THE NASHUA COUNTRY CLUB, RAISED **\$25,000**



NPCC Board of Directors

EXECUTIVE COMMITTEE

MR. MICHAEL MARTINEZ PRESIDENT
CITYSIDE MANAGEMENT

MR. ROBERT SHAW PRESIDENT ELECT
TEXAS INSTRUMENTS

MRS. CYNTHIA WOESSNER VICE PRESIDENT
BAE SYSTEMS

MR. THOMAS BOUCHER SECRETARY
THE NASHUA BANK

THE REV. DR. ROBERT ODIERNA (ODIE) TREASURER
CHURCH OF THE GOOD SHEPHERD

DR. RONALD KRAUS IMMEDIATE PAST PRESIDENT
BAUSCH ARTICULATING PAPERS

MARYSE WIRBAL CHIEF EXECUTIVE OFFICER

MEMBERS

MRS. ERIN ALMEDA	CONCORD HOSPITAL
MR. MICHAEL BERNIER	ALLSTATE INSURANCE
MRS. LESLEY BOUVIER	HOLLIS RESIDENT
MRS. JUDY BROWN	NASHUA RESIDENT
MRS. KAREN CARLISLE	CROWNE PLAZA HOTEL
MRS. DEB CHRISTIANSEN	HAYES HANDPIECE OF NNE. LLC
MR. PETER COLLINS	COLLINS FLOWERS
MR. MIKE GONZALES	CITIZENS BANK
MR. ROBERT HAYES	ST. JOSEPH HOSPITAL
MRS. LORI LAMBERT	WEISMAN, TESSIER, LAMBERT & HALLORAN
MR. RAY LAMBERT	OCEAN BANK
MRS. LISA LAW	PRUDENTIAL VERANI REALTY
MRS. JUDITH MASSON	CIRTRONICS CORPORATION
MRS. CORINE MURPHY	NASHUA RESIDENT
MR. RICK PHILLIPS	HUDSON RESIDENT
MS. JENNIFER R. SCHICK, ESQ.	DEVINE, MILLIMET, AND BRANCH
ATTORNEY KELLY SHANAHAN	FLEGAL LAW OFFICE
MS. DENISE THOMPSON	SOVEREIGN BANK
MS. AMY WHEELER	FIRST COLEBROOK BANK
MRS. SUSAN YEATON	STONEBRIDGE COUNTRY CLUB
MR. JOHN ZIEMBA	TRIANGLE CREDIT UNION

INCOMING MEMBERS: SUE BEAUBIEN, BELLWETHER COMMUNITY CREDIT UNION; CARRIE POOLE, TD BANK; BETH NEEDHAM, EATON & BERUBE



CORPORATE SILVER PARTNERS

BAE SYSTEMS



CITYSIDE
MANAGEMENT
CORPORATION
Real Estate Management

CORPORATE MEDIA PARTNERS

GOLD

106.3 fm
Frank
#1 FOR CLASSIC HITS

The Telegraph

SILVER



*OUR MISSION IS TO OFFER SUPPORT AND PROVIDE
SERVICES TO ASSIST INDIVIDUALS AND FAMILIES TRANSITION
FROM CRISIS TO SELF-SUFFICIENCY*



NASHUA PASTORAL CARE CENTER

7 CONCORD STREET, NASHUA, NH 03064

PHONE: 603 886-2866 Fax: 603 886-9214

WWW.NASHUANPCC.ORG

